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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of: Lundy Lewis

Application No.: 09/577,231

Filed: May 23, 2000

For: *METHOD AND APPARATUS FOR
COMPONENT TO SERVICE MAPPING IN
SERVICE LEVEL MANAGEMENT (SLM)*

Attorney Docket No.: APB-021

Art Unit: 2143

Examiner: England, David E.

Mail Stop AF
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

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Dated: December 23, 2004

Signature: _____

Christopher J. McKenna
(Christopher J. McKenna)

RESPONSE TO FINAL OFFICE ACTION UNDER 37 C.F.R. § 1.116

Dear Sir:

INTRODUCTORY COMMENTS

This Response is filed responsive to the Final Office Action (Paper No. 20040913) dated September 24, 2004. In view of the comments set forth below, Applicant respectfully requests re-examination of the application and urges reconsideration and withdrawal of the outstanding rejections.

Remarks/Arguments begin on page 2 of this paper.

Enter
Amendment
David England
2/25/2005